

THE IMPORTANCE OF HOTELS IN THE DEVELOPMENT OF THE NATIONAL ECONOMY

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Abstract: *The question of why it is important to rely on facts and seek to bring together a wide range of opinions when organizing and improving human resource management in hotel enterprises is an important one. There are also many aspects that serve as the basis for making decisions.*

Key words: *tourism, hotel industry, population employment, gross domestic product, industry, entrepreneurship, service industry, need, social sphere, hospitality, history of tourism.*

The expansion of hotel activities does not happen by itself. As is known from world practice, the development of tourism leads to the growth of the country's economy, the development of underdeveloped regions, an increase in employment, and the improvement of the culture of the population ⁹.

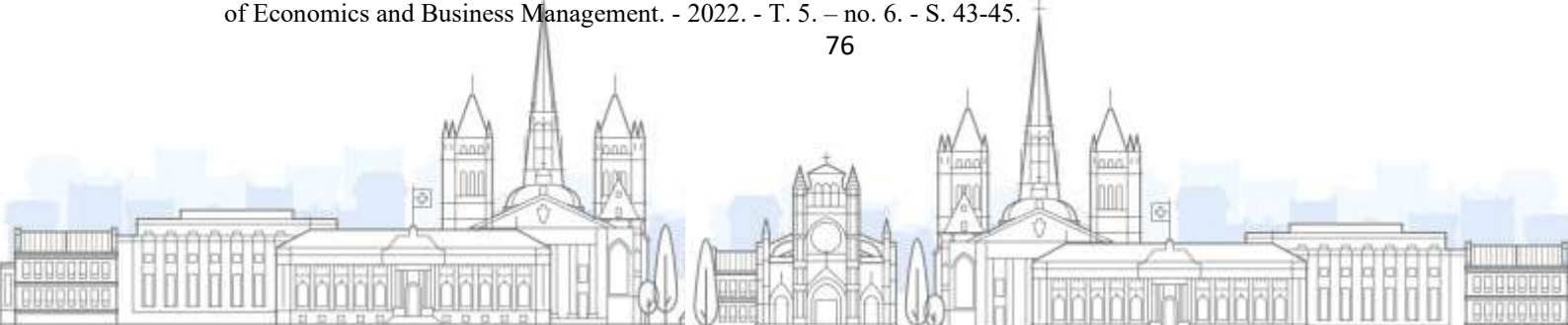
Another important aspect of the development of this sector for Uzbekistan is that it is also a decisive factor in providing employment to the unemployed population in rural areas of our country ¹⁰.

As tourism expands, the number of service enterprises, including hotels, also increases. In addition, the sector related to tourism development includes many other enterprises and business entities (catering establishments, transport, entertainment facilities, etc.) that operate during the tourist season. Their turnover increases depending on the number of tourists.

Tourism belongs to the service sector and is one of the fastest growing sectors of the economy. The high growth of tourism in Uzbekistan has a positive impact on the economy by providing large amounts of foreign exchange earnings and also allows the development of the country's tourism industry. Because, if we look at the history of tourism, hospitality is at its core. This has been and remains an ancient custom of mankind. Previously, guests were welcomed in their own homes, in their homes. Now its meaning has changed. Usually,

⁹Kholikulov A., Yuldasheva N. Conceptual directions of improving service quality in hotels and scientific-theoretical and methodological issues of its assessment //Obshchestvo i innovatsii. - 2021. - T. 2. – no. 2. - S. 76-86.

¹⁰Ortikniyozovich UF The Significance of Theoretical Concepts of Services and Service Activity //American Journal of Economics and Business Management. - 2022. - T. 5. – no. 6. - S. 43-45.



people have to live away from home for several days, weeks, months. They need the support and help of "strangers". This is done through hospitality.

According to the explanatory dictionary of the Uzbek language, hospitality means "characteristics, behavior, and the act of waiting for a guest ¹¹." Nowadays, visits with hospitality are not carried out in someone's home, but in hotels, in connection with overnight stays and rest. Therefore, the terms hospitality and tourism ¹² are used interchangeably in economic literature. Scientists of our country also use the expression "hospitality" instead of hospitality ¹³. It is clear from this that revealing the nature of the concept of hospitality is of great importance in studying theoretical issues of tourism. This requires developing a definition of each concept. Hospitality is currently a type of service provided in tourism, which to a certain extent also has entrepreneurial features. Based on its content, we found it appropriate to define hospitality as follows: **Hospitality** is a set of relationships related to the provision of services such as accommodation, catering, transportation, excursions, conferences, and entertainment for guests.

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¹¹ Explanatory dictionary of the Uzbek language. Vol. 2 E-M

¹² Papiryan G.A. Management in the hospitality industry (hotels and restaurants). M.: OAO NPO: Izd-vo " Ekonomika", 2000., Walker Dj. Vvedenie v hostoprinstvo: Uchebnik / per. English M.: YuNITI, 1999., Osnovy upravleniya predpriyatiyami i organizatsiyami industurii gostoprinstva / Pod ed. A. Braymera. - M., 1994.

¹³ Mamatkulov H.M. Explanatory dictionary of tourism and service. Samarkand: SamISI, 2010. - 151 p.