

THEORETICAL AND METHODOLOGICAL APPROACHES TO LANGUAGE STUDY IN SOCIAL MEDIA MARKETING

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Annotation. *The article explains the basic principles of media linguistics: its theory, methods and content structure. It introduces main categories and parameters for the description of media texts, gives typological classification of textual products in the media and outlines major methods used for media texts analysis. The basic types of media texts are represented by the news, comment and analysis, features and advertising.*

Key words: *Terms of Social Media Marketing, mass media, media language.*

Introduction. Rapid development of mass media and new communication technologies for the past thirty years has had a great impact on language functioning. Intensive growth of traditional media — press, radio and especially television, emergence and avalanche-like spread of the Internet resulted in significant changes in contemporary language situation. A huge part of everyday language functioning — speech and text production is now taking place in the media. Twenty four hours news channels, numerous TV programmes and online editions, unceasing verbal interaction in social networks — all this has presented a new challenge for language scholars, setting new goals, the achievement of which requires innovative research formats. No wonder that dramatic growth of speech and text production in the sphere of mass communication in the second half of the XX and the beginning of the XXI centuries was accompanied by an ever increasing amount of academic research dealing with various aspects of language functioning in the media — from special characteristics of the news texts to particulars of language usage in Internet blogs and social networks. This new dynamically developing research area attracted representatives of practically all branches of linguistics: social linguistics, psycholinguistics, cognitive linguistics, specialists in discourse analysis etc. However around the year 2000 the overall situation in media language studies created all necessary preconditions for the emergence of a new full-fledged branch of linguistics, i. e. media linguistics, which incorporated all previous achievements in the field.

Literature review. The term “media linguistics” has been formed by analogy with the whole set of similar terms, used to denote new academic disciplines formed at the junction of several fields of research, such as sociolinguistics, ethnolinguistics, media

psychology, media economics etc. In the Russian academic discourse the term “media linguistics” was introduced relatively recently in the year 2000, when it was used for the first time in doctoral thesis of Tatiana Dobrosklonskaya “Theory and Methods of Media Linguistics” [Dobrosklonskaya 2000] Two years earlier the English variant of the term media linguistics could be found in the works of some British scholars, for example, in the article by John Corner “The Scope of Media Linguistics”, presented as a talk at British Association of Applied Linguistics Conference in 1998.

As it proceeds from the term itself, based on the combination of two key components “media” and “linguistics”, the subject of this new discipline is the study of language functioning in the sphere of mass communication. In other words, media linguistics deals with overall complex research of a particular social field of language usage — the production of speech in mass media. The emergence of media linguistics as a new branch of language studies is fully justified, taking into consideration a crucial role that mass media have been playing in society for the past 30 years. Rapid development of the print and the electronic media, quick growth of virtual communications and the Internet have enormously changed people’s lives, giving stimuli for the development of the whole range of information society theories. Nowadays the biggest part of everyday speech practices is implemented in the sphere of mass communication — in newspapers, radio, television and Internet. Continuous development of information communication technologies (ICT) results in rapid growth of the total volume of texts transmitted by media channels in different national languages in the world information space. It should also be noted that media linguistics is not the only discipline that was singled out as the study of a particular area of language usage, the same principle was used to form one more new direction of linguistic research — political linguistics, focusing on the study of speech production in political communications [Чудинов 2006].

Objective preconditions for the emerging of media linguistics have shaped since 1970-s, when in Russia and Europe various publications specifically dealing with language functioning in mass communication began to appear on a regular basis. The authors of those papers analyzed media texts within the framework of various academic traditions, including sociolinguistics, functional stylistics and pragmatics, discourse theory, content analysis, cognitive linguistics and rhetorical criticism. The attention was focused on a wide range of issues: from defining the status of media language in terms of functional stylistics and methods of describing different types of media texts to the impact of socio-cultural factors and language techniques of media influence on mass and individual consciousness.

A considerable contribution to forming the basis of media linguistics was made by the following Russian scholars: S. Bernstein, D. Shmelyev, V. Kostomarov,

Y. Rozhdestvenskiy, G. Solganik, S. Treskova, I. Lysakova, B. Krivenko, A. Vasilyeva. The English language tradition is represented by T. van Dijk, M. Montgomery, A. Bell, N. Fairclough, R Fowler and others. The study of these scholars' works allows to conclude that by the end of the XXth century all necessary preconditions for transforming the existing knowledge and experience into a full-fledged separate academic discipline "media linguistics" have been formed. Otherwise speaking, the total volume of research in media language functioning had reached its "critical mass", that made it possible to transfer the studies of the given sphere on a new level of separate discipline "media linguistics", offering a systematic overall approach to the analysis of mass media language practices.

Methodology. Nowadays almost two decades later there are all reasons to believe that media linguistics has been firmly established and widely recognized as a new quickly growing discipline attracting an ever increasing scholarly attention. As every full-fledged academic area, it conforms to certain conditions and requirements, such as: 1) existence of a thoroughly developed theory, that would serve as a solid basis for further research in the given field; 2) more or less stable inner thematic structure; 3) methodology or a set of techniques and methods of analysis; 4) terminology.

Undoubtedly the most important theoretical component of media linguistics is comprised by the concept of media text, which is mentioned actually in all studies devoted to speech production in mass communication. The essence of this concept could be summed up as follows: traditional for linguistics definition of a text as "coherent and integral stretch of language either spoken or written", when taken to the sphere of mass communication, considerably expands its meaning. In mass media the concept of a text goes beyond the formal boundaries of verbal sign system, and approaches its semiotic interpretation, when a "text" refers to a stretch of any type of signs, not necessarily verbal. Most of the researchers agree that mass communication level adds to the text concept new aspects of meaning, determined by media qualities and characteristics of this or that mass communication channel. Thus, media texts on television are not restricted to verbal manifestation only, they incorporate several functional levels: verbal text proper, visual (in journalistic terms "footing") and audio, which includes all possible effects perceived by ear from voice qualities to music. Texts on the radio and in the print media are also characterized by a certain combination of a verbal level with a set of special media qualities, determined by technological peculiarities of this or that media channel, like sound effects on radio or newspaper layout and colorful illustrations in press. So we may assume that media texts can be regarded as multilevel and poly-dimensional phenomena.

This salient feature of media texts is stressed, in particular, by many British scholars, who describe media texts as an integral combination of the verbal and media characteristics. Thus, a well-known researcher of the media language Alan Bell writes in his book “Approaches to Media Discourse”: *“Definitions of media texts have moved far away from the traditional view of text as words printed in ink on pieces of paper to take on a far broader definition to include speech, music and sound effects, image and so on... Media texts, then, reflect the technology that is available for producing them...”* [Bell 1996: 3].

A significant component of media linguistics’ theory is comprised by a set of parameters specially designed for a thorough and coherent description of all possible types of media texts. So the central concept of a media text is supported by a stable system of parameters, which allow to describe and classify all texts functioning in mass media in terms of their production, distribution, verbal and media characteristics. This system includes the following parameters.

- 1) Authorship (the text could be produced either by an individual or a collective).
- 2) Type of production (oral — written).
- 3) Type of presentation (oral — written).
- 4) Media channel used for transmitting: the print and the electronic media, Internet.
- 5) Functional type or text genre: news, comment and analysis, features, advertising.
- 6) Topical affiliation (politics, business, culture, education, sport, and other universal media topics, forming the content structure of everyday information flow).

Let’s dwell on each of the parameters in some detail. The first parameter “authorship” allows to describe any media text in terms of its authorship as either individual or collective, depending on whether it was created by an individual or by a group. In media language practices the category of authorship acquires a particular importance: the use of by-lines, identifying the journalist who has produced the text, often becomes the trademark of style and quality of this or that publication. Some editions, like for example, “The Economist” has made the absence of by-lines their editorial policy, promoting the unique analytical style of the publication which distinguishes “The Economist” from any other political and business magazines. Collective authorship is mainly associated with news texts and materials prepared by information and news agencies operating worldwide, such as Reuters, BBC, ITAR-TASS, etc. Such short news texts can be easily found in “News in brief” section practically in every newspaper or magazine and comprise the skeleton of the world information flow.

As it transpires from the adduced list of parameters the second and the third ones “type of production” and “type of presentation” are based on the same dichotomy: text oral versus text written. This reflects salience of speech production in mass media as the

sphere of human activity, characterized by increasingly blurred boundaries between oral and written forms of a language. The matter is that in mass communication many texts, which are initially produced in the oral form, reach their audience in the print version, and the other way round, the texts first produced in writing then are presented orally. Take, for example, interviews, which emerge as a result of a conversation between a journalist and the interviewee and then are published in newspapers and magazines, thus acquiring a written form. A similar transformation takes place when a news anchor reads texts with news items addressing mass audience or a TV commentator reads the text from the screen, imitating unprepared spontaneous speech. The use of parameters “type of production” and “type of representation” allows to take into account this subtle correlation of oral and written factors, and draw a distinct line between originally oral texts meant for publishing and initially written texts meant for oral presentation. Thus, an interview published in the print media can be described as text oral by production and written by representation, while the speech of the newsreader the other way round — written by production and oral by presentation.

Results & discussion. No less significant is the next parameter — the media channel that carries the text to mass audience. Since the famous statement by Marshall McLuhan “the medium is the message” the huge impact of technological or media component proper on the information distributed through means of mass communication has been recognized by all media scholars. Each media channel — the press, radio, television and the Internet, is characterized by a certain set of media qualities, determined by the technology used and the nature of this or that media itself. These media qualities play crucial role in shaping concrete media texts, which by definition, are based on integral unity of verbal and media components. And the perception of media texts depends to a great extent on how the verbal and the media parts are integrated. Thus, in newspapers and magazines a verbal text is often supported by graphic design and illustrations, which could add to it special meaning and expressiveness. Texts on the radio extensively use voice qualities and qualifications, such as timbre, intonation, pace, different accents and the whole range of sound effects and music. Television gives a greater extension to a verbal content, adding visual dimension with bright colours, moving image and video footage. Technical characteristics of the Internet has made it possible to enjoy multimedia texts, combining media qualities of all traditional means of mass communication: world wide web provides access to online versions of practically all the print and the electronic media, and also offers unlimited opportunities for downloading required content.

The fifth parameter — functional type and genre of the media text, comprises a significant element of typological description of unceasing flow of media messages. Typological description, based on stylistic and genre classification, has always presented

a challenge for the study of language functioning in mass communication. This is determined by the following two factors: content of the genre concept itself and the increasingly dynamic language usage in the given sphere. Both Russian and European scholars note, that the traditional definition of genre as “the recognized paradigmatic set into which the total output of the given medium (film, television, writing) is classified”. does not allow to adequately classify constantly growing media flow. Indeed, “it is hard to isolate the precise characteristics of a given genre, and arrive at a finite list of all the different genres (whether of one particular medium or across them all). Further, you can’t isolate what kind of characteristics indicate distinctions between genres — it’s not just subject matter, nor just style, nor is it simply the establishment of distinct conventions appropriate to each genre. It is all of these”. Besides, high level of stylistic diversity of the media speech makes the application of genre system extremely problematic.

Theoretical framework of media linguistics helps to solve this problem offering a universal typological classification, encompassing the whole variety of media texts and overcoming the challenge of constant speech flexibility factor. This classification is based on the functional stylistic classification formulated by an outstanding Russian linguist Viktor Vinogradov and allows to single out the following four types of media texts: (1) news, (2) comment and analysis, (3) features and (4) advertising.

The advantages of this classification proceed from the fact that it allows to adequately reflect the actual combination of two language functions — the function of information and the function of impact. If we try to describe the four above types in terms of these functions’ implementation, then news texts realize the information function to the highest degree, the materials that belong to the category “comment and analysis” combine information function with impact due to the increasing use of evaluative components.

Conclusion and recommendation. Terminological system of media linguistics also reflects its multidisciplinary nature and includes terms borrowed from other fields of humanities: linguistics, sociology, psychology, media and cultural studies. In spite of the fact that terminological apparatus of media linguistics is still emerging, it is possible to identify several generally accepted terms, widely used for the description of language functioning in mass communication. These are mainly words and word combinations, formed on the basis of the lexical unit “media”, for instance: media text, media speech, media landscape, language and media qualities and characteristics, linguo-media persuasion techniques etc. So it may be concluded that media linguistics today has been firmly established as a separate academic discipline and demonstrates huge potential for future studies of language in the media.

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